OPIOID COURT REACH

Intensive Technical Assistance Session
Jefferson County/Watertown Opioid Court
September 17, 2021

Welcome back!

- Last session: Review and discussion of Needs Assessment Findings and Recommendations
- Today:
  - Sequential Intercept Map
  - Introduction to Data Reports and Performance Evaluation
  - Whole Group Action Planning

Intercept 0
Hospital, Crisis, Respite, Peer, & Community Services

Intercept 1
Law Enforcement & Emergency Services

Intercept 2
Initial Detention & Initial Court Hearings

Intercept 3
Jails & Courts

COMMUNITY

Crisis Phone Lines
Jefferson County Crisis Services
(315)782-2327

911 Dispatch

Law Enforcement

Watertown Police Department, (315) 782-2233
Jefferson County Sheriff's Office, (315)-786-2700

Arrest

Emergency Departments/ Walk-In Urgent Care
Samaritan Medical Center 315-785-4000

Mobile Crisis Response Team
Mobile Crisis Services (315)-788-0970

Crisis Stabilization

Peer Support Services
Jefferson County Warmline 315-788-0970

Respite Services

Residential Services
Credo Community Center 315-788-1530.

MOUD Services
Credo Community Center= 315-788-1530
Samaritan Medical Center Addiction Services- 315-779-5074

Housing Services

Veterans' Services
Jefferson County Veterans Services Office (315)785-3086

Hospitals

Samaritan Medical Center 315-785-4000
Carthage Area Hospital- 315-493-1000

Citations

Initial Detention

Jefferson County Correctional Facility, (315) 786-2688

Arraignment

Watertown City Court, 315-785-7785

Pre-Prosecution Diversion
District Attorney's (DA) Office, (315) 785-3053

Courts
Jefferson County Supreme Court, 315-221-5818
Jefferson County Court, 315-785-3044
Watertown City Court, 315-785-7785

See website for additional town and village courts
https://co.jefferson.ny.us/jefferson-county-courts-contact-information

Specialty Courts
Jefferson County Drug Court

Jail
Jefferson County Correctional Facility, (315) 786-2688
Watertown Correctional Facility, (315)-782-7490

Behavioral Health
Credo Community Center= 315-788-1530
Samaritan Medical Center Addiction Services- 315-779-5074
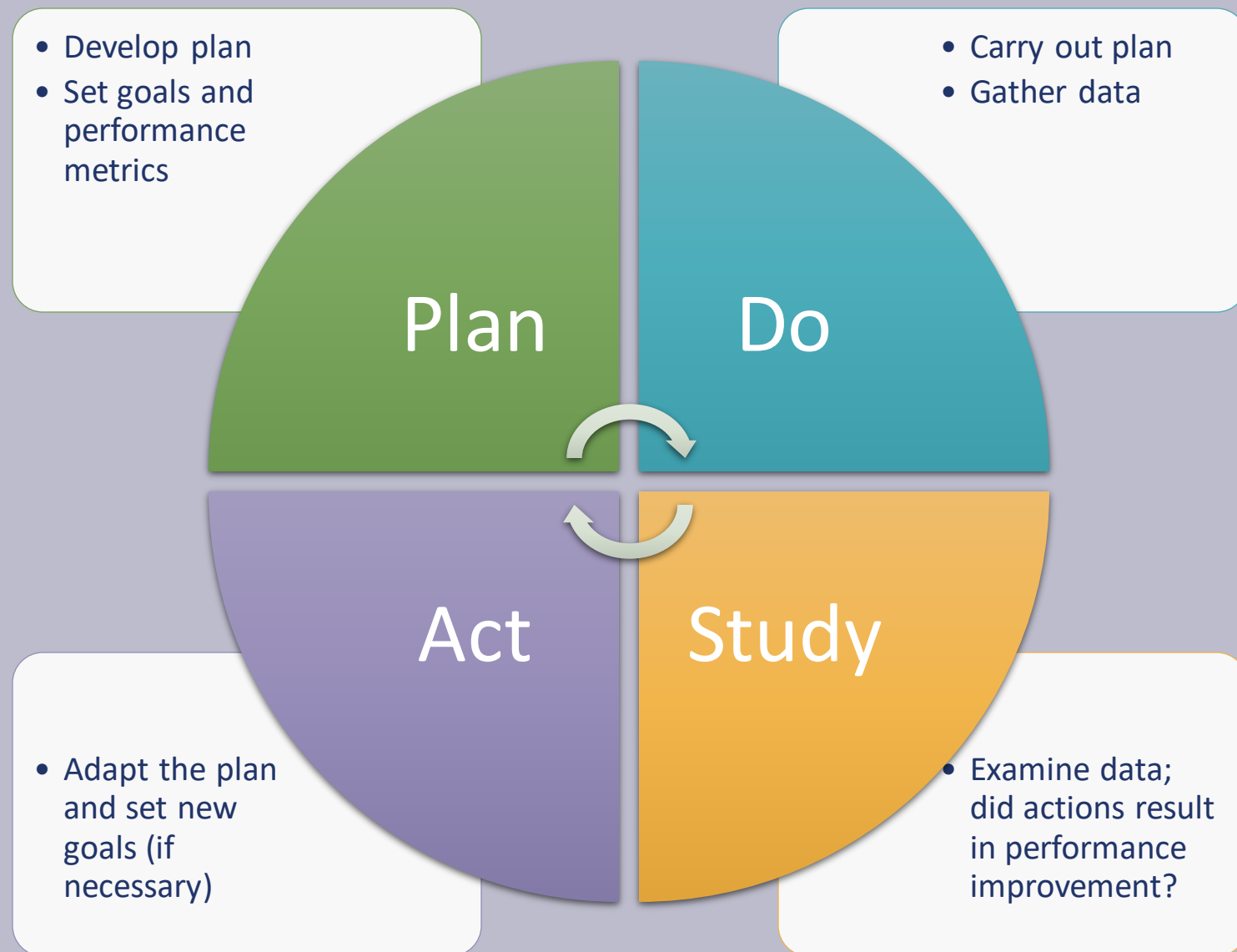
Recovery Supports

Housing/Shelter

Action Planning and UCMS Data

- Today, we'll create an **action plan** together that is responsive to the Needs Assessment Findings and Recommendations

- Researchers (Project Court REACH staff) from Columbia University/New York State Psychiatric Institute will help us **analyze the success of our action plan through UCMS data**

Operationalizing Essential Element 10: Performance evaluation and program improvement

Plan
- Develop plan
- Set goals and performance metrics

Do
- Carry out plan
- Gather data

Act
- Adapt the plan and set new goals (if necessary)

Study
- Examine data; did actions result in performance improvement?

During this workshop, the stakeholder group will create an action plan to improve your opioid court's performance (framed by 10 EE of Opioid Courts).

Then:
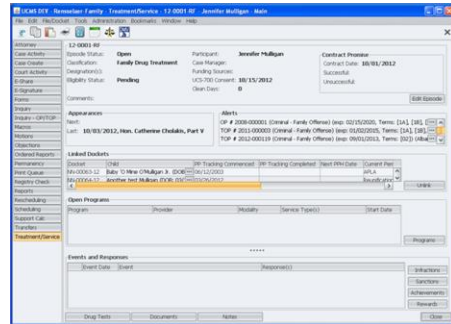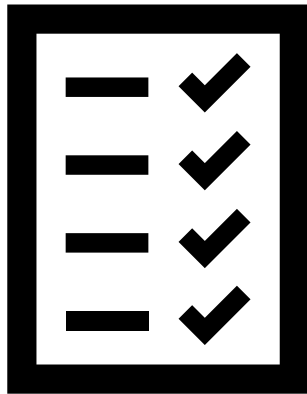
*Subsequent data reports will allow your county to see if your improvements worked. We will repeat this cycle each quarter.

Montgomery County: Quarterly Data Report

| Your court will implement your action plan | Your court will continue to input data into the UCMS Treatment Services Module | Researchers will measure your court's performance using UCMS data, sharing results via a quarterly data report | Your court will review the quarterly data report and adjust action steps if needed |

| PLAN/DO | STUDY | ACT |

What changes can we make that result in improvement?
And how will we know that changes result in improvement?
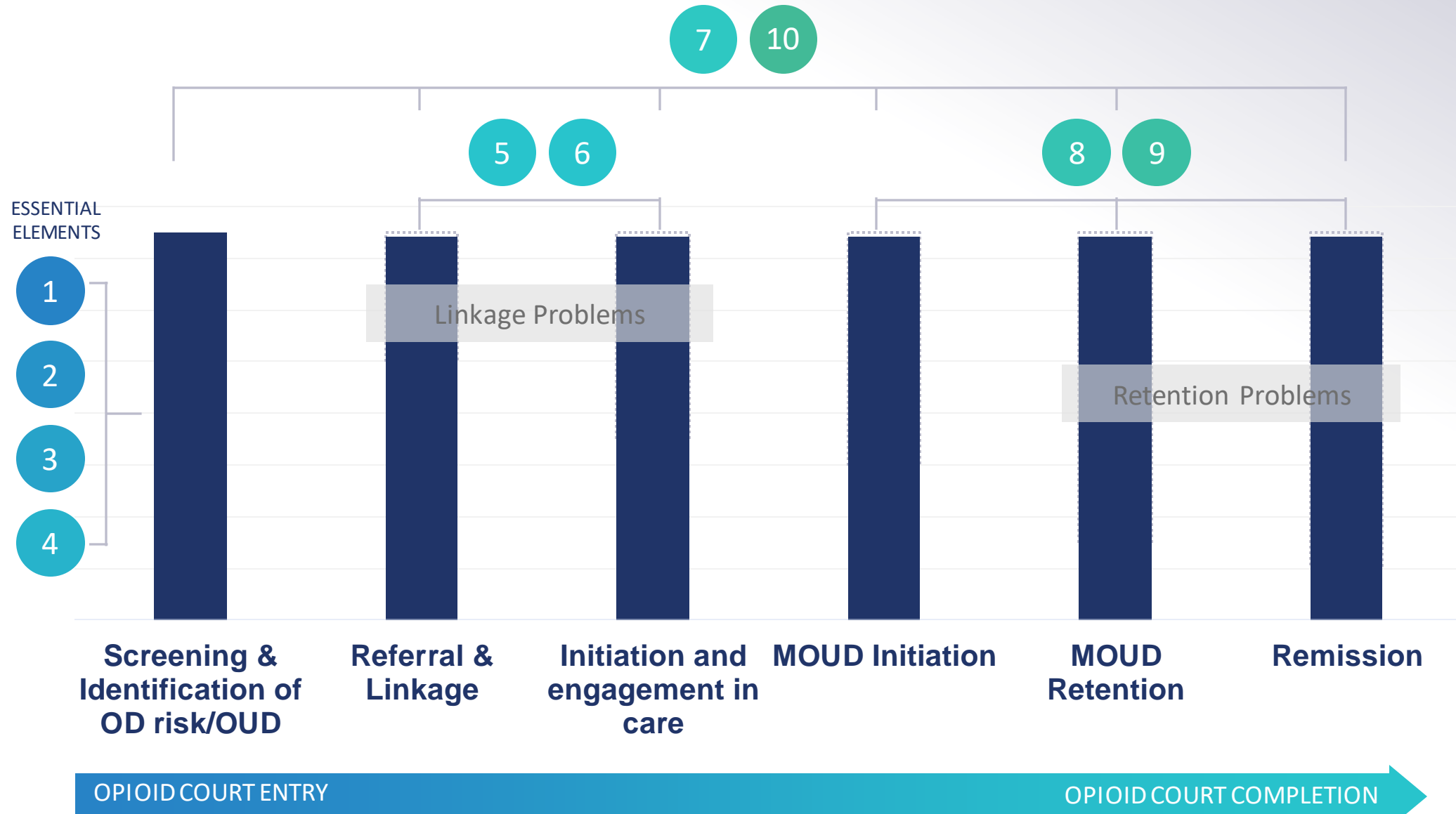
The 10 EE (and your action plan) can be measured using UCMS Data:

Essential Elements	Measurement Methods
1. Broad legal eligibility	Distribution of charge types among those (1) eligible within county court system (2) within opioid court
2. Immediate screen for overdose risk	# of days from arrest to screening date
3. Informed consent after consultation with defense counsel	NA
4. Suspension of prosecution or expedited plea during treatment	NA
5. Rapid clinical assessment and treatment engagement	# of days from participation to treatment start date, particularly MOUD

The 10 EE (and your action plan) can be measured using UCMS Data

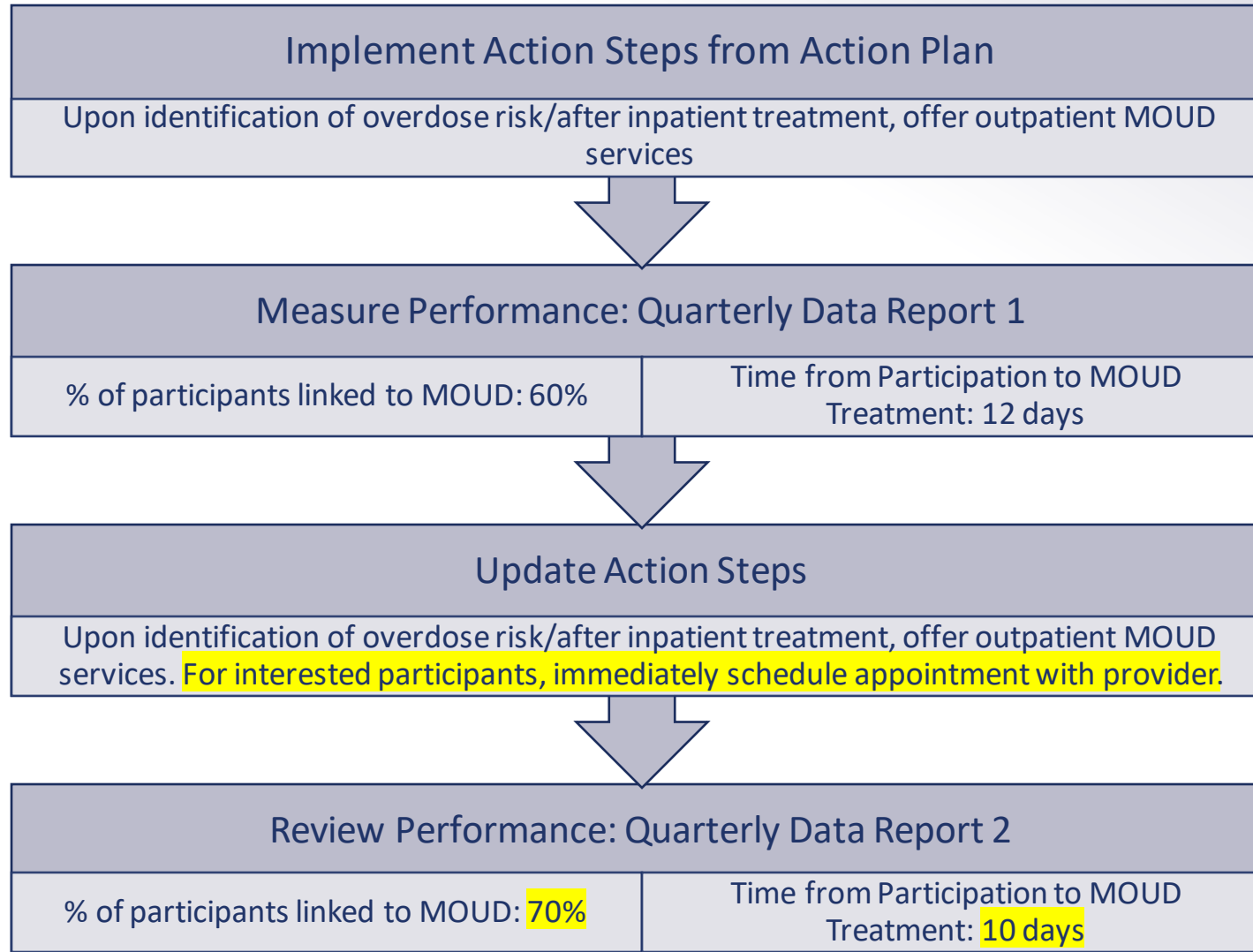| Essential Elements	Measurement Methods
6. Recovery support services	# of participants linked with additional services (e.g., housing, employment, food, health)
7. Frequent judicial supervision and compliance monitoring	Frequency of court attendance & % of scheduled court dates attended; # of drug tests & % passed
8. Intensive case management	NA
9. Program completion and continuing care	# of days from participation date to close date; Distribution of opioid court close reasons (complete, fail, etc.); # of participants with tx info beyond close date
10. Performance evaluation and program improvement	We will measure the change over time in the above metrics throughout the project's duration

Monitoring and Improving your Action Plan with UCMS Data: An Example

Essential Element #5: Rapid Assessment and Treatment Engagement				
Goal #1: Improve access to outpatient MOUD services for all participants				
Objective 1A	**Action Steps**	**Persons Responsible**	**Timeline**	**Performance Measures**
Build partnership with an outpatient MOUD providers in the community	Contact and meet with outpatient MOUD providers identified by project staff	Court coordinator, case manager	Host meeting by 6/01/2021	Did meeting occur? Yes/No

% of Participants Linked to MOUD |
| Objective 1B | Action Steps | Persons Responsible | Timeline | Performance Measures |
| Offer outpatient MOUD services to all opioid court participants as soon as need is identified | Upon identification of overdose risk/after inpatient treatment, offer outpatient MOUD services | Court coordinator, case manager | Implement new practice by 07/01/2021 (after partnership with MOUD provider established) | % of Participants Linked to MOUD

Time to MOUD treatment initiation |

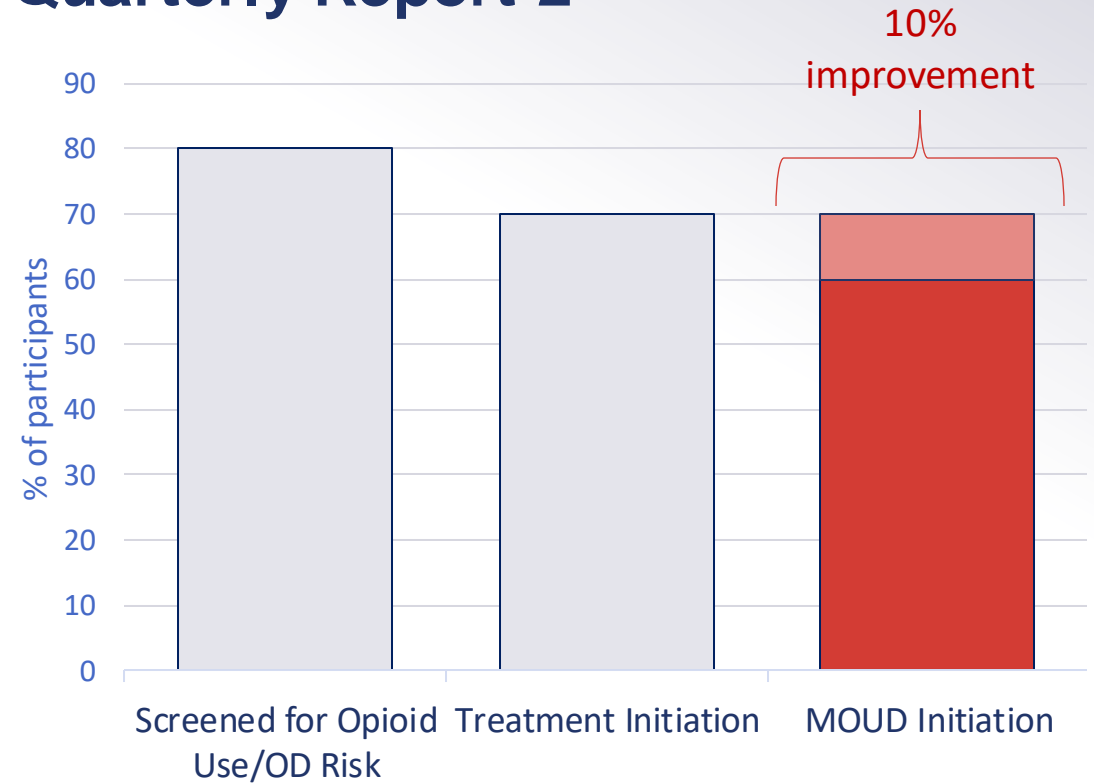# Objective 1B: Offer outpatient MOUD services to all opioid court participants as soon as need is identified

Implement Action Steps from Action Plan
Upon identification of overdose risk/after inpatient treatment, offer outpatient MOUD services

Measure Performance: Quarterly Data Report 1	
% of participants linked to MOUD: 60%	Time from Participation to MOUD Treatment: 12 days

Update Action Steps
Upon identification of overdose risk/after inpatient treatment, offer outpatient MOUD services. For interested participants, immediately schedule appointment with provider.

Review Performance: Quarterly Data Report 2	
% of participants linked to MOUD: 70%	Time from Participation to MOUD Treatment: 10 days

As you monitor and improve the implementation of your action plan, court outcomes should improve as well

Quarterly Data Report 1
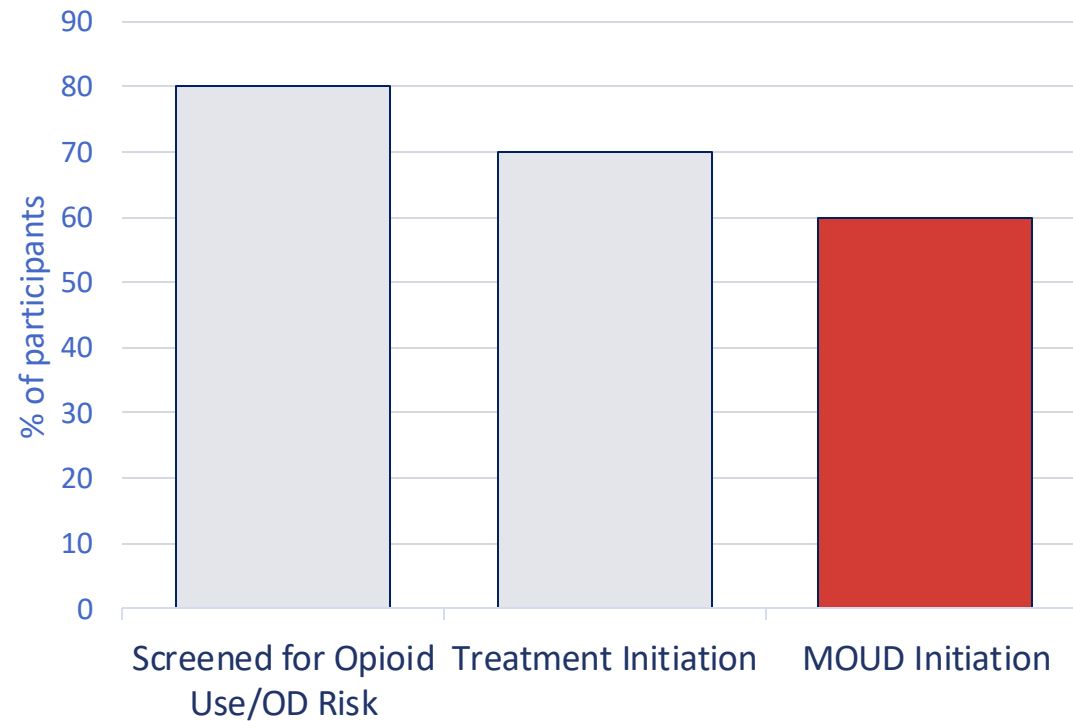
Quarterly Report 2

Next Steps

Activity	Timeline	Purpose
Action Planning	Now	Improve court and treatment outcomes
Data Meeting	Once action plan is finalized (end of Intensive Technical Assistance Phase)	Meet with court coordinator and whomever is entering data into the UCMS system to go over data entry and areas for improvement
Quarterly Data Reports with check-in calls	3 months into Roll-Out Phase	Provide quarterly updates on your county's court performance, as measured by your UCMS data
Mini workshop after 2 quarterly reports: Plan Do Study Act (PDSA) Cycle 1	6 months into Roll-Out Phase	Review court performance and adjust action plan if necessary

ACTION PLANNING

Goals and Objectives

Specific
Measurable
Achievable
Realistic
Time-bound

Goals are clearly tied to findings and recommendations

Objectives are the pathway to achieving goals

Goals v. objectives v. action steps:

*Goal: Improve teen health

*Objective: Reduce teen obesity by 10%

*Action step: Create a nutrition education group for teenagers