



Intensive Technical Assistance Session
Ontario County Opioid Stabilization Part
October 28, 2021



Office of Alcoholism and
Substance Abuse Services



COLUMBIA UNIVERSITY
IRVING MEDICAL CENTER



Center
for
Court
Innovation



New York State
Psychiatric Institute

Welcome back!

- Last session: Review and discussion of Needs Assessment Findings and Recommendations
- Today:
 - Sequential Intercept Map
 - Introduction to Data Reports and Performance Evaluation
 - Whole Group Action Planning

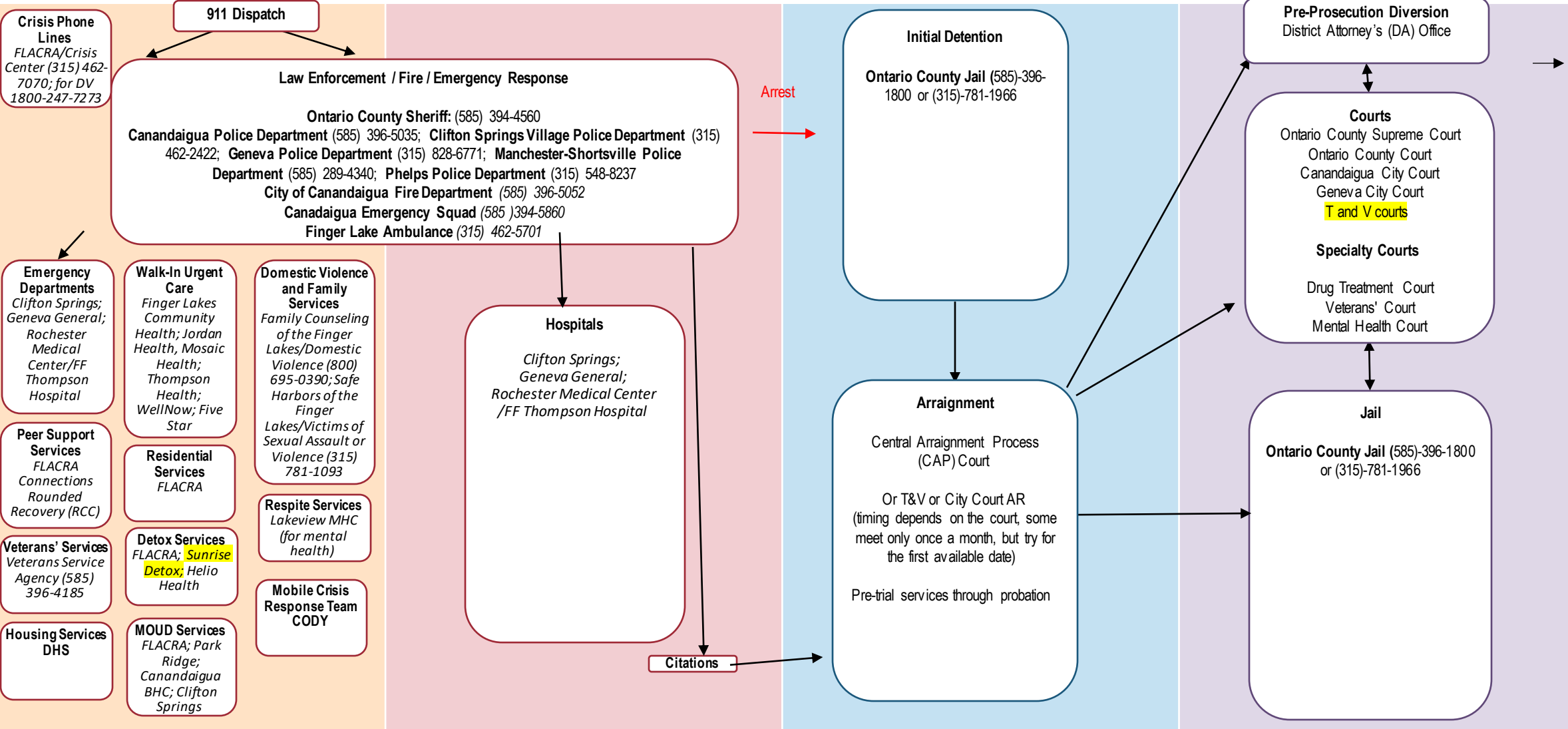
Intercept 0
Hospital, Crisis, Respite, Peer, & Community Services

Intercept 1
Law Enforcement & Emergency Services

Intercept 2
Initial Detention & Initial Court Hearings

Intercept 3
Jails & Courts

COMMUNITY



Behavioral Health
Ontario County Mental Health Center 585-396-4363; Finger Lakes Comprehensive Psychiatric Emergency Program (CPEP) at Clifton Springs Hospital and Clinic 315-462-0425 or 315-462-9561; Lakeview Health Services/Prospect House (585) 919-2561; Canandaigua Lake Counseling 585-919-0014; Canandaigua and Clifton Springs Behavioral Health Clinics 585-922-9900

Recovery Supports

Housing/Shelter



Action Planning and UCMS Data

- Today, we'll create an **action plan** together that is responsive to the Needs Assessment Findings and Recommendations
- Researchers (Project Court REACH staff) from Columbia University/New York State Psychiatric Institute will help us **analyze the success of our action plan through UCMS data**

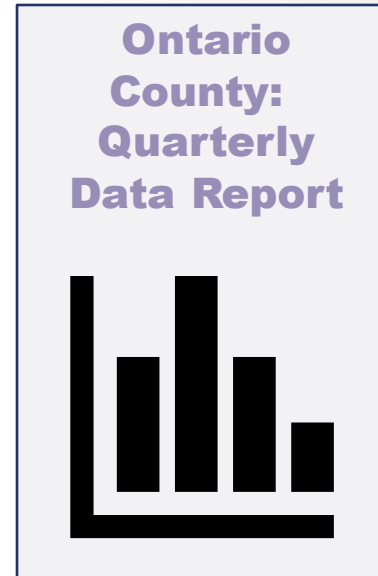
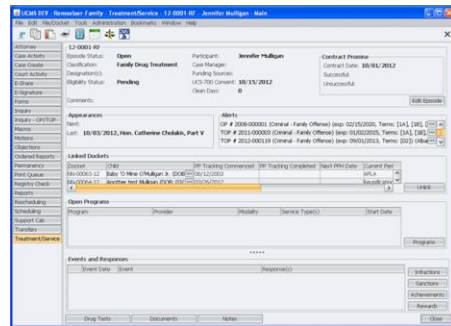
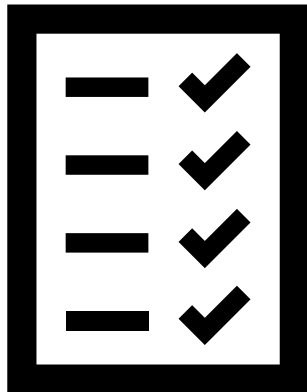
Operationalizing Essential Element 10: Performance evaluation and program improvement



During this workshop, the stakeholder group will create an action plan to improve your opioid court's performance (framed by 10 EE of Opioid Courts).

Then:

*Subsequent data reports will allow your county to see if your improvements worked. We will repeat this cycle each quarter.



Your court will implement your action plan

Your court will continue to input data into the UCMS Treatment Services Module

Researchers will measure your court's performance using UCMS data, sharing results via a quarterly data report

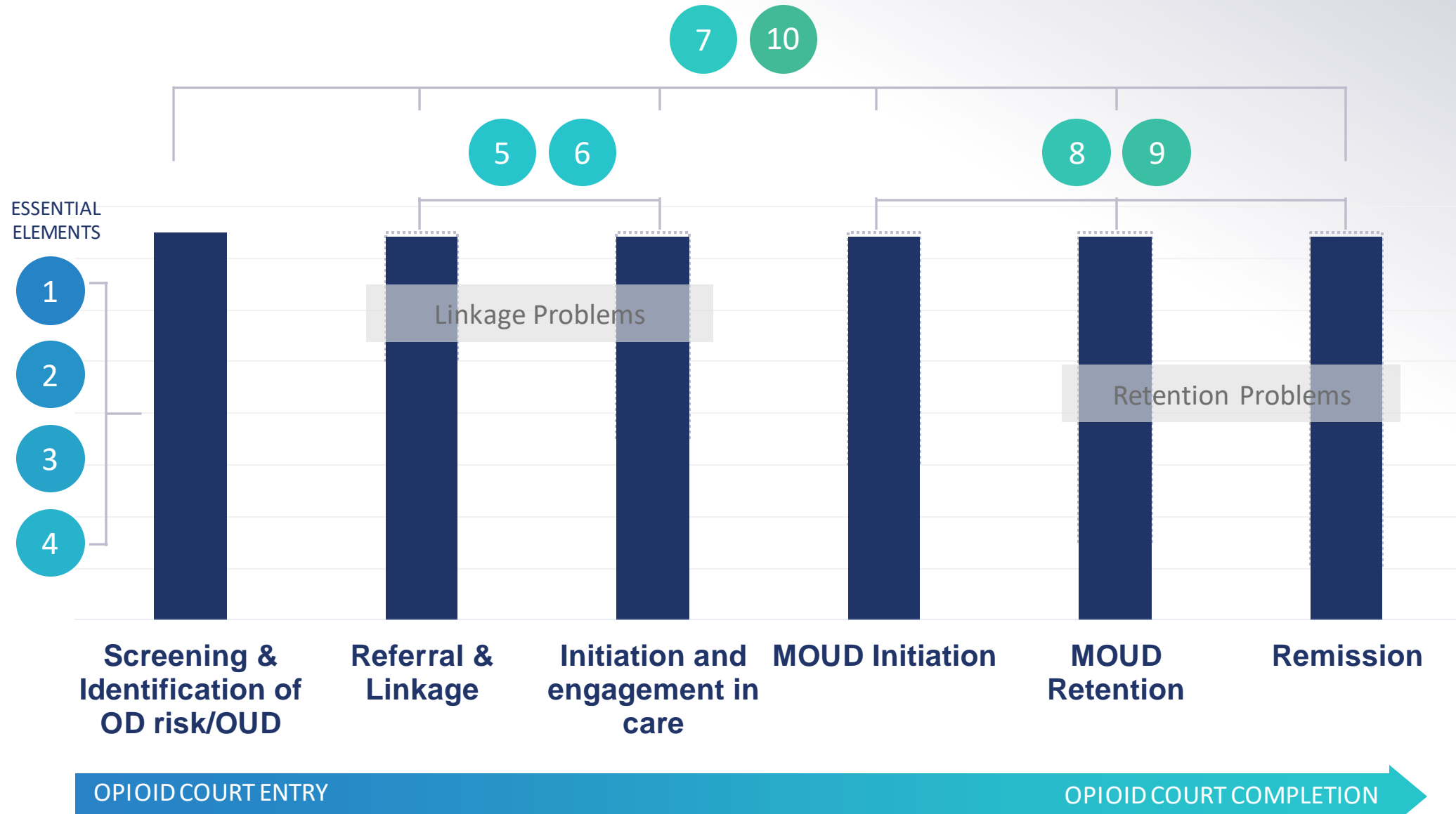
Your court will review the quarterly data report and adjust action steps if needed

PLAN/DO

STUDY

ACT

What changes can we make that result in improvement? And how will we know that changes result in improvement?



The 10 EE (and your action plan) can be measured using UCMS Data:

Essential Elements	Measurement Methods
1. Broad legal eligibility	Distribution of charge types among those (1) eligible within county court system (2) within opioid court
2. Immediate screen for overdose risk	# of days from arrest to screening date
3. Informed consent after consultation with defense counsel	NA
4. Suspension of prosecution or expedited plea during treatment	NA
5. Rapid clinical assessment and treatment engagement	# of days from participation to treatment start date, particularly MOUD

The 10 EE (and your action plan) can be measured using UCMS Data

Essential Elements	Measurement Methods
6. Recovery support services	# of participants linked with additional services (e.g., housing, employment, food, health)
7. Frequent judicial supervision and compliance monitoring	Frequency of court attendance & % of scheduled court dates attended; # of drug tests & % passed
8. Intensive case management	NA
9. Program completion and continuing care	# of days from participation date to close date; Distribution of opioid court close reasons (complete, fail, etc.); # of participants with tx info beyond close date
10. Performance evaluation and program improvement	We will measure the change over time in the above metrics throughout the project's duration

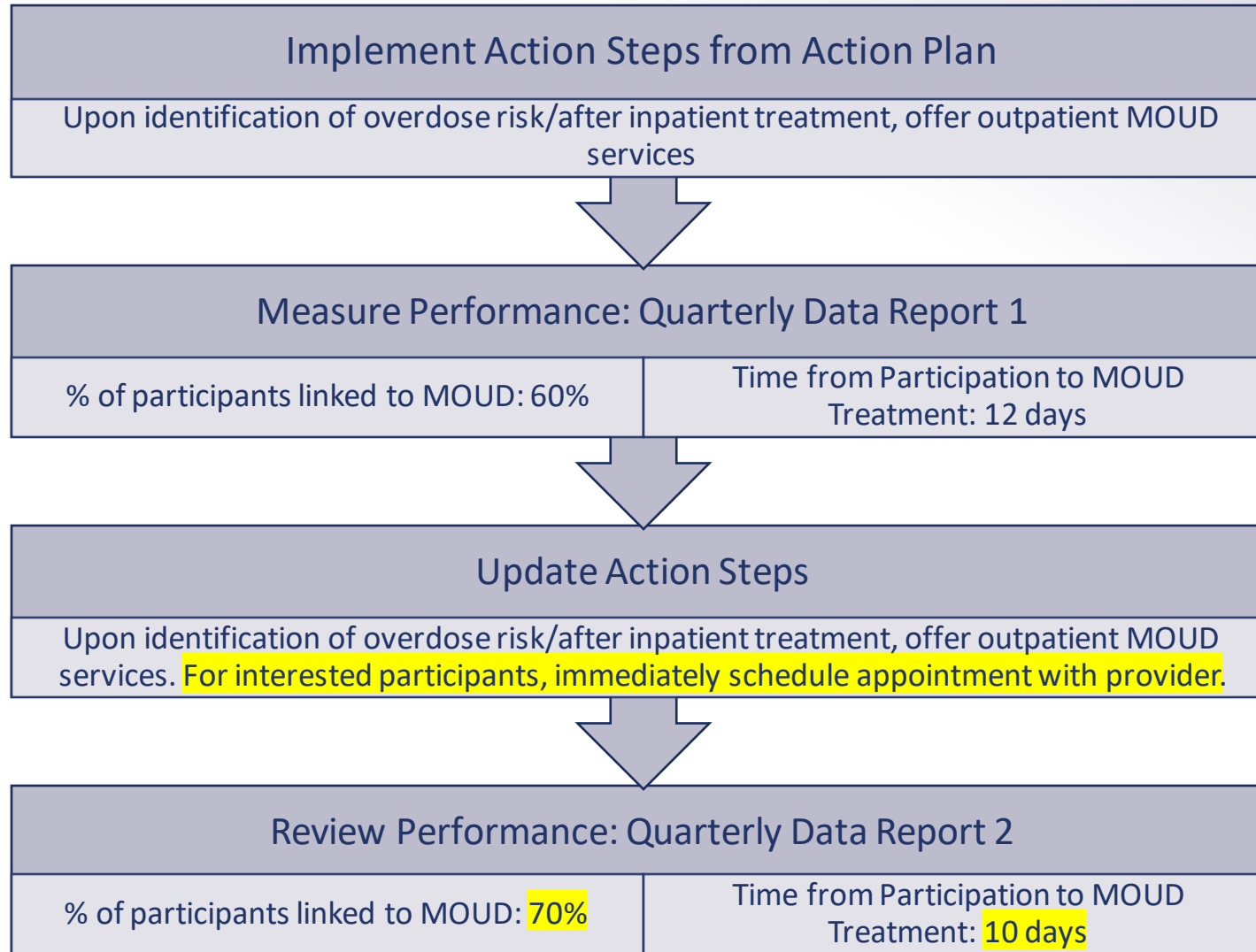
Monitoring and Improving your Action Plan with UCMS Data: An Example

Essential Element #5: Rapid Assessment and Treatment Engagement

Goal #1: Improve access to outpatient MOUD services for all participants

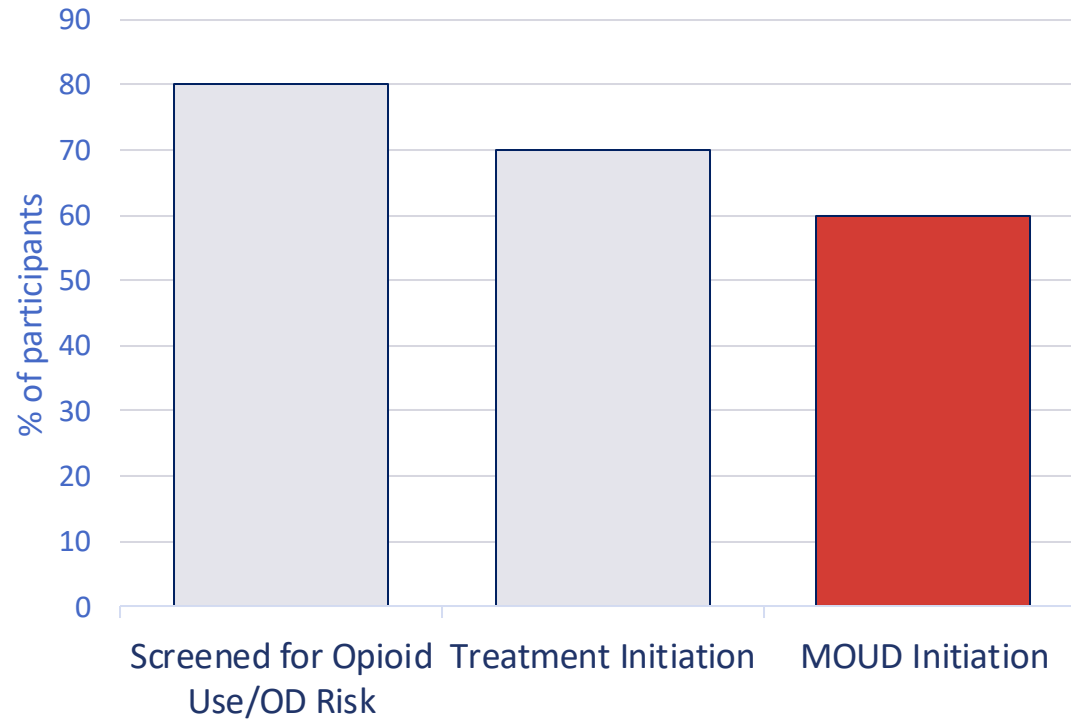
Objective 1A	Action Steps	Persons Responsible	Timeline	Performance Measures
Build partnership with an outpatient MOUD providers in the community	Contact and meet with outpatient MOUD providers identified by project staff	Court coordinator, case manager	Host meeting by 6/01/2021	Did meeting occur? Yes/No % of Participants Linked to MOUD
Objective 1B	Action Steps	Persons Responsible	Timeline	Performance Measures
Offer outpatient MOUD services to all opioid court participants as soon as need is identified	Upon identification of overdose risk/after inpatient treatment, offer outpatient MOUD services	Court coordinator, case manager	Implement new practice by 07/01/2021 (after partnership with MOUD provider established)	% of Participants Linked to MOUD Time to MOUD treatment initiation

Objective 1B: Offer outpatient MOUD services to all opioid court participants as soon as need is identified

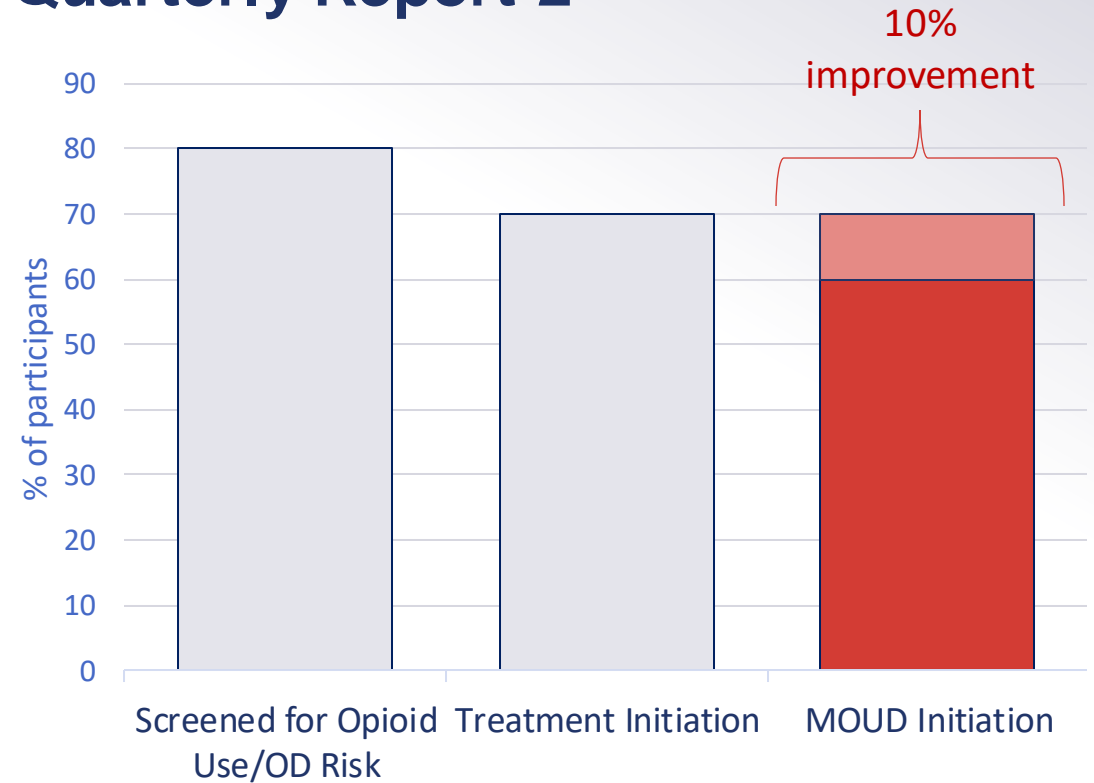


As you monitor and improve the implementation of your action plan, court outcomes should improve as well

Quarterly Data Report 1



Quarterly Report 2



Next Steps

Activity	Timeline	Purpose
Action Planning	Now	Improve court and treatment outcomes
Data Meeting	Once action plan is finalized (end of Intensive Technical Assistance Phase)	Meet with court coordinator and whomever is entering data into the UCMS system to go over data entry and areas for improvement
Quarterly Data Reports with check-in calls	3 months into Roll-Out Phase	Provide quarterly updates on your county's court performance, as measured by your UCMS data
Mini workshop after 2 quarterly reports: Plan Do Study Act (PDSA) Cycle 1	6 months into Roll-Out Phase	Review court performance and adjust action plan if necessary

A long, straight asphalt road with a white dashed center line stretches from the foreground into the distance, vanishing at the horizon. The road is flanked by fields of tall, dry grass. In the background, there are rolling hills and a few trees. The sky is filled with large, dark, dramatic clouds, with some light breaking through near the horizon, suggesting a sunset or sunrise. The overall mood is contemplative and forward-looking.

ACTION PLANNING

Goals and Objectives

- **Goals** are tied to findings/recommendations
- **Objectives** are the pathway to achieving goals

Example:

- **Goal:** Improve teen health
 - **Objective:** Reduce teen obesity by 10%
 - **Action step:** Create a nutrition education group for teenagers
-

S

SPECIFIC

- Define the goal as much as possible with no unclear language
- **WHO** is involved, **WHAT** do I want to accomplish, **WHERE** will it be done, **WHY** am I doing this - reasons, purpose, **WHICH** constraints and/or requirements do I have?

M

MEASURABLE

- Can you track the progress and measure the outcome?
- How much, how many, how will I know when my goal is accomplished?

A

ATTAINABLE/ACHIEVABLE

- Is the goal reasonable enough to be accomplished? How so?
- Make sure the goal is not out of reach or below standard performance

R

RELEVANT

- Is the goal worthwhile and will it meet your needs?
- Is each goal consistent with the other goals you have established and fits with your immediate and long term plans?

T

TIMELY

- Your objective should include a time limit. Ex: I will complete this step by month/day/year
- It will establish a sense of urgency and prompt you to have better time management